



Jordan Wilson Beauty Policies and Agreements

Gift Certificate Policy: All gift certificates once purchased are, nonrefundable, nontransferable and have no cash value. Gift certificates can not be used to purchase products and are only valid on services. If a client no shows or cancels with less than a 24 hour notice when using a gift certificate, it is then invalid and will have no value. **Please use all gift certificates 6 months from the purchase date (stated on the gift certificate).**

Cancellation Policy: All cancellations must be made in advance of at least 24 hours. If a cancellation is made after 24 hours, the client will be charged 50% of the service fee to the card on file or (except in emergency situations). If a client is a no-show for an appointment (does not give notice that they will not attend appointment time) 100% of the service will be charged to the clients card on file or an invoice will be sent (except in emergency situations).

Product Policy: All products that are purchased are final sale. If you feel a product is in poor condition or inferior to the same product you have had in the past; please notify me immediately and a new product will be given, with return of the bad product.

Service Policy: All services once paid for are nonrefundable. If a service is paid for in advance and booked in advance, the client must provide adequate notice if canceling or the service price will not be refunded. If a client cancels a prepaid appointment and does not rebook in 90 days, the fee is nonrefundable.

Thank you,

Jordan Wilson